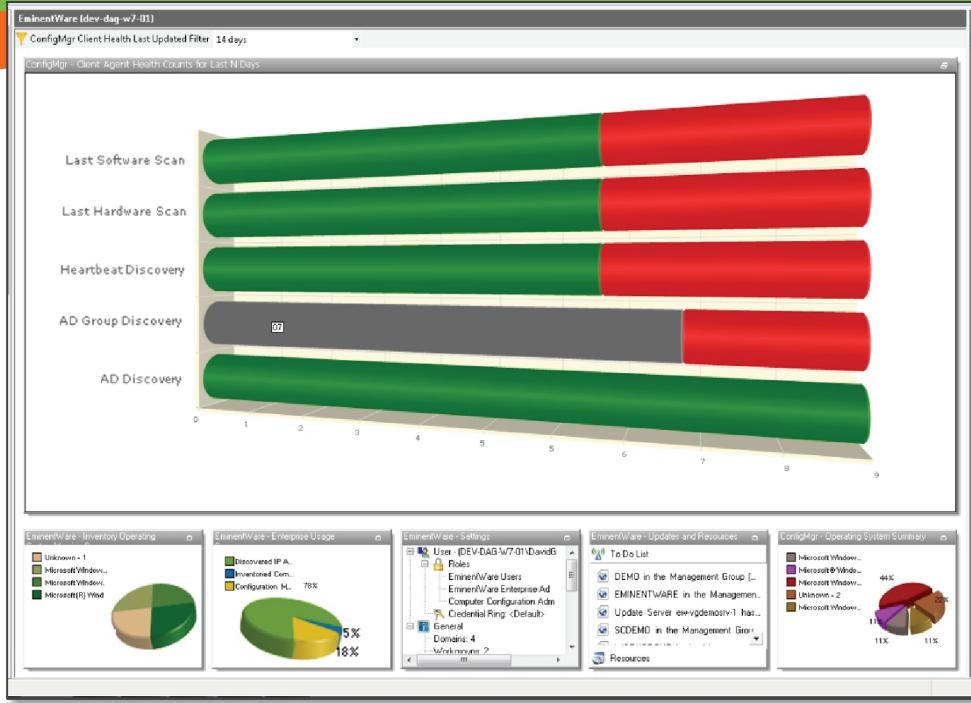


Extend the power of Microsoft System Center Configuration Manager with EminentWare

Simply put, EminentWare helps you do more with System Center Configuration Manager.

EminentWare extends the power of Configuration Manager to help you keep desktops, laptops, and servers patched, secure, and running smoothly while also saving time and eliminating IT management headaches.

For example, EminentWare will reduce or even eliminate the many hours (or days) required to research, create, test, and implement patches for common 3rd party applications. Get ready-to-deploy patches that can be deployed on your schedule using Configuration Manager. Get enhanced views and management capabilities that simplify many common Configuration Manager tasks. Track software and operating system deployments, security updates, and client health status. Take immediate “one-click actions” on Configuration Manager Clients enterprise-wide. Perform enterprise-wide diagnostics and repair of WMI and Windows Update Agents and more -- all from one easy-to-use point of control.



EminentWare provides enhanced client health views making it easy to analyze, diagnose and fix Configuration Manager Client issues enterprise-wide. Shown above, Client Health stats such as last software or hardware scan, Heartbeat Discovery, and AD Discovery.

Top Benefits of EminentWare’s Solutions for Microsoft System Center Configuration Manager

3rd party patch management: Automatically receive, deploy, and manage patches for 3rd party applications such as Adobe, iTunes, Java and more. Complex scripting or SCUP not required.

Real-time management data: Get easy “one click access” to real-time management data and take immediate “one-click actions” on Configuration Manager clients enterprise-wide.

Real-time software update management: Perform real-time software update management including immediate update scans and installs, no remote desktop necessary.

Enhanced collection views and actions: Quickly and easily diagnose and fix Configuration Manager client issues enterprise-wide with enhanced collection views and client health views.

WMI and Windows Update Agent Repair: Maintain and repair enterprise-wide.

Custom packages and scripting: Create your own packages along with advanced before-and-after package deployment scenarios

Enhanced discovery & wake-on-LAN capabilities: built for multiple sub-net environments.

EminentWare System Center Configuration Manager Extension Pack

EminentWare 3rd Party Updates Pack

Manage patches for 3rd party applications with ease

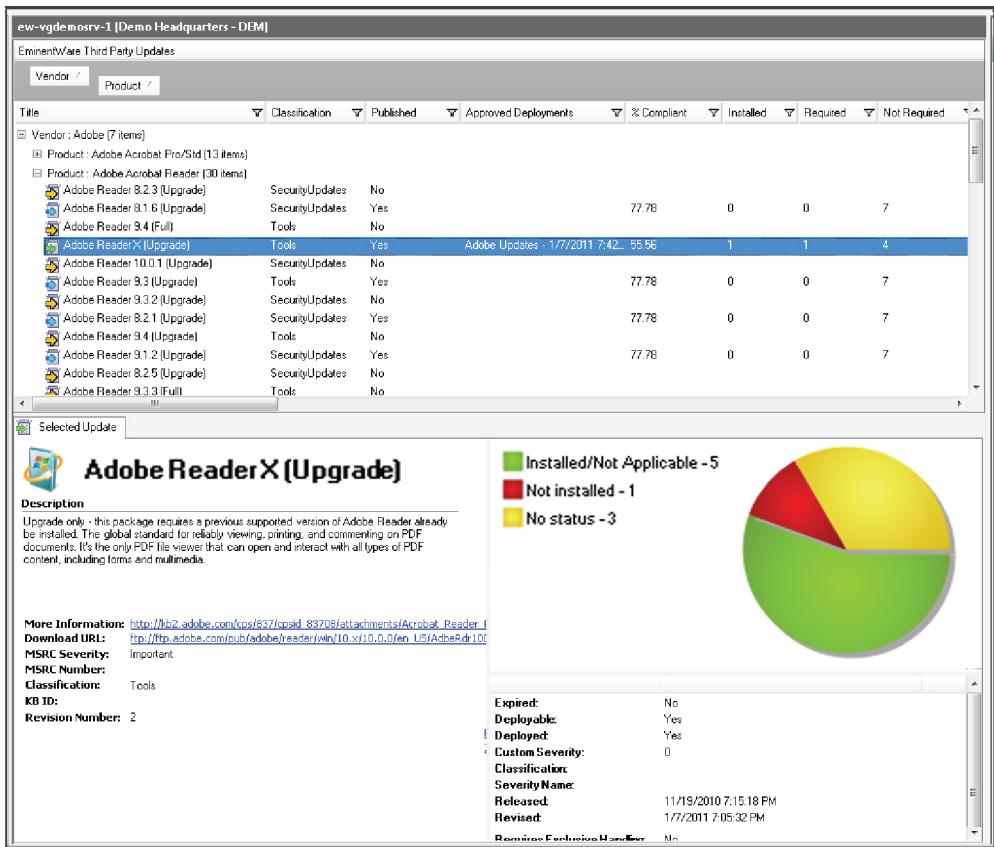
Automatically receive pre-researched, created, and tested “ready-to-deploy” 3rd Party update packages that can be imported, deployed, and managed via Configuration Manager on your schedule, saving hours of implementation time and helping to ensure timely patch management procedures.

Receive automatic email and “Outlook-style” alerts when patches become available and also when catalogs are synchronized. Receive metrics of security and critical levels. Customize your notification list so that relevant IT staff is notified.

Create your own packages to deploy any MSI, EXE, or MSP through Configuration Manager – EminentWare’s “Package Creation Wizard” provides a convenient and easy-to-use solution for deploying or patching proprietary software or software that is not covered by EminentWare.

Choose the 3rd party patches your company needs and exclude those that are not needed – simplifying the patch management & selection process. Also add links to other vendors’ catalogs or your own company’s catalogs.

Automatically synchronize the EminentWare 3rd Party Updates Catalog and other catalogs with Configuration Manager on a schedule that is convenient for your organization.



EminentWare streamlines the management of patches for common third-party applications through Configuration Manager or WSUS. Receive ready-to-deploy patches that can be deployed on your schedule – no scripting required. Shown above, a view of Adobe Reader upgrade patches deployed throughout the environment.

Third-party applications supported:

Below is a SAMPLE LIST of the “Configuration Manager Ready” 3rd party applications that are currently supported by the EminentWare 3rd Party Updates Pack. For a current and comprehensive list of all applications and versions supported, please visit www.eminentware.com.

- | | | |
|-------------------|--------------------------------|--------------------------------|
| ✓ Adobe Reader | ✓ iTunes | ✓ Sun Java Runtime Environment |
| ✓ Adobe Shockwave | ✓ QuickTime Player for Windows | ✓ WinZip |
| ✓ Adobe Flash | ✓ Mozilla Firefox | ✓ and more.... |
| ✓ Adobe Acrobat | ✓ .NET | |

EminentWare also offers automated synchronization with 3rd party OEM catalogs including:

- | | |
|-------------------|--------|
| ✓ Hewlett Packard | ✓ Dell |
|-------------------|--------|

Get critical real-time management data at your fingertips and take immediate “one-click actions” on Configuration Manager Clients enterprise-wide.

Quickly and easily determine what is and is not installed on a computer and why with easy “one-click access” to critical management information such as:

- Computer information
- Collection memberships
- Software updates
- Software update deployments
- Advertisements
- Status message

Get real-time software update management control with immediate update scans and installs, no remote desktop necessary

Take immediate “one-click actions” or schedule actions on any Configuration Manager Client enterprise-wide such as:

- Software and hardware inventory
- Software update scans and deployments
- Policy evaluations and discovery cycles
- Advertised program execution
- Log file views

Easily diagnose and fix client issues with enhanced collection views and detailed views of client health information.

Enhanced Collection and Client Health Views make it easy for you to diagnose and fix client issues enterprise-wide. Get of key management information at your fingertips such as OS, IP, Mac, SMS ID, Site Info, Last Login, and more.

Enterprise-wide WMI and Windows Update Agent Maintenance & Repair enables you to quickly determine the current status of all WMI and Windows Update Agents throughout your environment. Easily diagnose and fix WMI or Windows Update Agents on one to thousands of machines enterprise-wide from a central point of control.

Left: EminentWare’s easy-to-use WMI repair options. Similar functionality is also available to help repair Windows Update Agents enterprise-wide.

| Name | Type | Description | Version | Domain | Operating System Version | Hostname |
|-----------------|----------|---|----------------|--------|--------------------------|--------------|
| EW\VGDEMOC\01 | Computer | Microsoft Windows Server 2008 R2 Enterprise | 4.00.6487.2000 | DEMO | 6.1.7600 | EW\VGDEMOC |
| EW\VGDEMOSRV\01 | Computer | Microsoft Windows Server 2008 Standard | 4.00.6487.2000 | DEMO | 6.0.6900 | EW\VGDEMOSRV |
| EW\VGDEMOW7\01 | Computer | Microsoft Windows 7 Enterprise | 4.00.6487.2000 | DEMO | 6.1.7600 | EW\VGDEMOW7 |
| EW\VGDEMOP\01 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |
| EW\VGDEMOP\02 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |
| EW\VGDEMOP\03 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |
| EW\VGDEMOP\04 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |
| EW\VGDEMOP\05 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |
| EW\VGDEMOP\06 | Computer | Microsoft Windows XP Professional | 4.00.6487.2000 | DEMO | 5.1.2600 | EW\VGDEMOP |

Quickly and easily determine what is and is not installed and why on Configuration Manager Clients enterprise-wide with convenient “one-click access” to critical management information. Shown above, software deployments by client. From this screen you can also take immediate “one-click actions.”

WMI Maintenance and Repair

Please select the options to enable maintenance or repair of WMI. Some of the options will require a stop and restart of the WMI Service. Enabling DCOM will require a reboot of the selected computer(s).

WMI Repair | SCCM Repair Options

Only use the repair functionality when you are certain that WMI is not functioning properly. If you have connected to the computer and received an error such as access denied, RPC server is unavailable, or other connection failures, these are not necessarily indications that WMI is not functioning correctly.

Verify WMI Health

WMI Namespaces/Classes to Check:

| Namespace | Class |
|---|------------------------|
| <input checked="" type="checkbox"/> root\ccm | ClientInfo |
| <input checked="" type="checkbox"/> root\ccm | SMS_Client |
| <input type="checkbox"/> root\ccm | CCM_InstalledComponent |
| <input type="checkbox"/> root\ccm\SoftwareUpdates\DeploymentAgent | CCM_TargetedUpdateEx |

Repair WMI Functionality

Repair WMI Functionality
 Repair functionality only when attempts to verify health fail
 Remove corrupt and create new WMI Repository (repository directory will be renamed)
 Re-compile MOF and MFL files

Recompile MOF's from these Folders:

| Folder Path |
|---------------|
| %SYSTEM%\WBEM |
| %SYSTEM%\CCM |

Perform native operating system specific WMI repair
 Reset WMI Service Security Permissions
 Register dependant COM DLLs and EXEs
 Enable DCOM if disabled
 Configure DCOM and WMI permissions to default settings

OK **Cancel**

Create your own packages along with advanced before-and-after deployment scenarios – quickly and easily deploy with Configuration Manager

Create your own packages to deploy any MSI, EXE, or MSP through Configuration Manager – EminentWare’s “Package Creation Wizard” provides a convenient and easy-to-use solution for deploying or patching proprietary software or software that is not covered by EminentWare.

Use EminentWare’s PackageBoot™ technology to create advanced deployment scenarios – putting you in control of every aspect of patch deployment. You can build and designate specific actions to occur before or after package deployment to ensure that your patches get deployed correctly each time – even when using advanced deployment scenarios.

For example, when deploying packages, EminentWare’s PackageBoot allows you to:

- Stop and start services
- Bundle multiple MSI, MSP, or EXE files in a package
- Run uninstalls or custom scripts
- Dynamically detect applications that have required update files locked and in-use and stop them

Enable enhanced enterprise discovery and enhanced Wake-On-LAN capabilities that work in multiple subnet environments.

Easily and accurately discover machines that may be hiding in your environment -- including rogue, unauthorized, or improperly configured machines, devices & workgroups -- without dependencies on Active Directory and SNMP.

About EminentWare:

EminentWare LLC provides highly scalable, cost-effective and powerful enterprise update and configuration management solutions. EminentWare enhances and extends the power of Microsoft management tools such as Windows Server Update Services (WSUS) and Microsoft System Center Configuration Manager. EminentWare’s solutions reduce management time and expense by providing pre-built & tested updates for common 3rd party applications which can be easily deployed and managed with WSUS or Configuration Manager, as well as advanced update management and control, on-demand enterprise actions such as reboots, enterprise discovery, software and hardware inventory, software update scans and deployments, powerful, easy-to-use reporting and compliance reporting options, WMI and Windows Update Agent Repair, enhanced IT management data collection and health views, and Configuration Manager and WSUS Agent diagnostics and re-install capabilities. EminentWare is a Microsoft Partner and is a member of the Microsoft System Center Alliance.

Visit EminentWare’s Corporate Web Site at www.eminentware.com to download a free 30 day trial.