

Prepaid Consulting Service

Flexible Start/Fixed Duration Services to Fit Any Budget



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Adeptec offers prepaid consulting services that provide immediate access to industry-leading IT management consultants and the help you need to maintain your SolarWinds® software.

This flexible and affordable service allows SolarWinds customers to purchase a bank of service hours in advance for use at a time when it's most convenient.

The prepaid consulting service provides you with online access to our Client Portal software. From the Client Portal, you'll be able to view upcoming appointments, review appointment history, and schedule new appointments with our consultants on an as-needed basis.

Whether you need help with a customization or it's time to migrate to a new platform, lean on our expertise using the prepaid consulting service from Adeptec.

We offer professional services for SolarWinds software

Automation



We leverage automation to perform routine tasks and improve the efficiency of your SolarWinds® deployment.



Health Check

We conduct an assessment of your deployment and provide a report with recommendations for remediation.

Development



We develop SolarWinds alerts, component monitors, dashboards, and reports to your custom specification.



Deployment

We accelerate time to value with a comprehensive plan to rapidly deploy your SolarWinds software.

Maintenance



We provide guidance for migration and assist you with the upgrade of your SolarWinds software.



Security

We harden systems, applications, and network devices to secure your environment against emerging threats.

We have the right people for your SolarWinds project



Industry Expertise

We have an average of between 10 and 15 years' experience from hundreds of SolarWinds projects in subject areas across the span of IT operations management.



Accelerated Engagements

We draw on SolarWinds best practices and proprietary frameworks for an agile and iterative approach. We employ prescriptive values that allow clients to work with us to accelerate engagements.



Proven Methodology

We are experts at capturing, distilling and understanding client requirements. We translate this into an action plan that aligns to each client's strategic goals and objectives.



Comprehensive Scope

We offer a full range of professional services for SolarWinds IT management software; from deployment and configuration to development and support.

About

Adeptec is a global IT service company delivering innovative solutions that improve the way organizations manage IT. We specialize in SolarWinds IT operations management software consulting, development, product training, and support.

Each day, we leverage our extensive industry expertise to counsel our clients to make informed decisions and to solve their most complex and difficult technical problems.

Headquartered in Seattle, Washington, we serve clients worldwide in the Americas, Europe, Africa, and the Middle East. Adeptec consultants operate across 14 sectors and in 70 countries with clients that include Fortune 500 companies, government, and private organizations.

More Information

For additional information, please contact Adeptec at 844.534.0324 or e-mail sales@adeptec.com.

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