adeptec

SolarWinds Dameware Remote Support
Advanced Training Series
Training Course Outline

DRS is remote control and systems management tools in one easy-to-use package

Course Summary
The purpose of this course is to inform system administrators about the architecture, system requirements, installation, and configuration of SolarWinds® DameWare Remote Support.

Modules:
• DRS Overview

• Defining Network and System Requirements

• Advanced Configuration and Performance Tuning

• Implementing SolarWinds Remote Support

• Understanding SolarWinds Licensing

• Navigation of SolarWinds Remote Support

• Working with SolarWinds Remote Support

• Business Case Scenarios

Duration
2 Days

Recommended Audience
IT Professionals

Course syllabus
See below.

Courseware and certificate
Delegates receive:

• A course syllabus for the training session.

• An e-certificate confirming completion of the course.

Method of delivery
Instructor-led

Dates and Price
For dates and pricing see www.adeptec.com/training.

Post-Training Support
Following the training, delegates are entitled to 7 days of email support from their trainer to help with any post-course issues.

General Information
Adeptec is a SolarWinds® Authorized Partner.

Training courses are provided by a SolarWinds® Certified Professional (SCP) with extensive industry expertise.

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PROFESSIONAL